

# 501 PR349

Managing PCard and ISSP Transactions

Web Based Training



# **Welcome to Cardinal Training**

This training provides participants with the skills and information necessary to use Cardinal and is not intended to replace existing Commonwealth and/or agency policies.

This course, and the supplemental resources listed below, are located on the Cardinal website (www.cardinalproject.virginia.gov) under Training.

Cardinal Reports Catalogs are located on the Cardinal website under Resources:

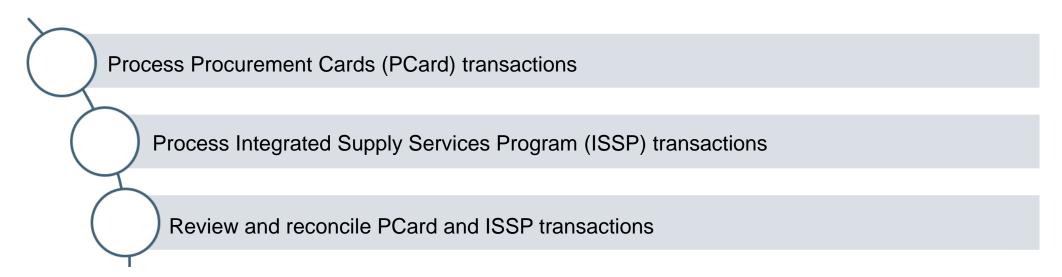
- Instructor led and web based training course materials
- Job aids on topics across all functional areas
- Variety of simulations
- Glossary of frequently used terms

The Cardinal screenshots included in this training course show system pages and processes that some users may not have access to due to security roles and/or how specific responsibilities relate to the overall transaction or process being discussed.

For a list of available roles and descriptions, see the Statewide Cardinal Security Handbook on the Cardinal website in the Security section under Resources.



After completing this course, you will be able to:





| 1 | Understanding PCards and ISSP          |  |
|---|--|--|
| 2 | Reviewing and Reconciling Transactions |  |



1

### **Understanding PCards and ISSP**

This lesson covers the following topics:

- Procurement Overview
- PCard and ISSP Key Concepts
- PCard and ISSP Integration and Interfaces
- PCard and ISSP Process



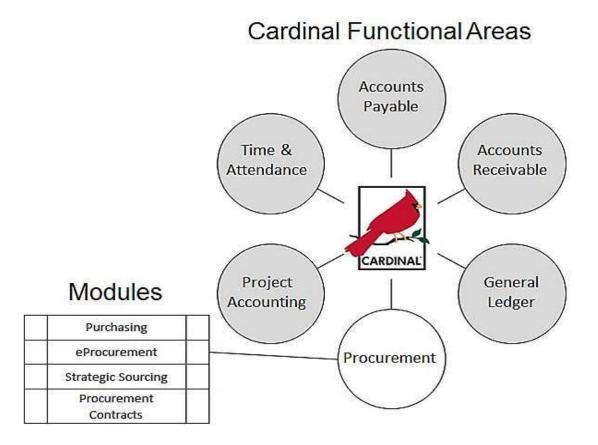
The Procurement functional area of Cardinal includes four modules:

### **Purchasing**

The Purchasing module includes the buying of goods and services (Procurement) by creating and processing requisitions, purchase orders, receipts, and procurement card (ISSP and PCard) transactions.

#### **eProcurement**

Like Purchasing, eProcurement provides for Procurement but uses a web-based model. It is similar to an online shopping cart experience for users requesting goods and/or services.





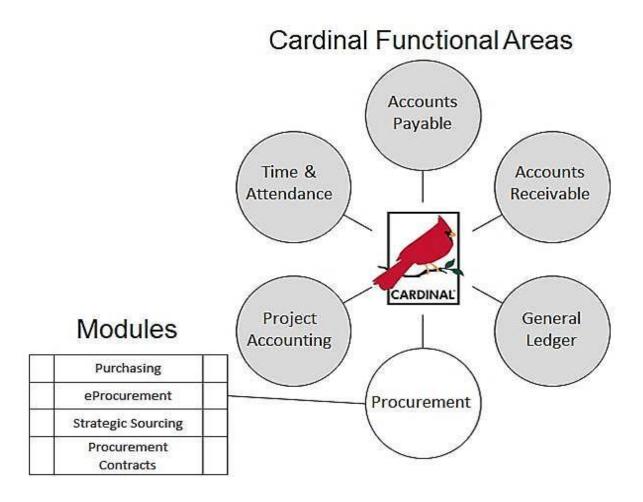
# **Procurement Overview (continued)**

### **Strategic Sourcing**

The Strategic Sourcing module allows users to create and award bids/proposals to purchase orders or contracts.

#### **Procurement Contracts**

The Procurement Contracts module builds, manages, and archives all Cardinal contract related information.





# **Key Concepts: PCard and ISSP**

### **Key Concepts**

- The procurement card process reduces manual processes and administrative efforts normally needed to track purchases and make related supplier payments.
- VDOT uses two types of procurement cards: PCards and ISSP Cards. These cards allow users to purchase goods using charge cards which are then paid electronically.
- PCards are issued to individual users for purchases; ISSP Cards are issued by stock location, and are typically used for purchases related to vehicles, equipment, and maintenance stock.
- Each day Cardinal receives purchase data from the bank (for PCards) and from the supplier (for ISSP cards).
- Cardholders review their PCard purchases so those associated with a PO (purchase order) can be transmitted to eVA (the Commonwealth's web-based procurement process) as a confirming PO. The PO is then issued to the Supplier. ISSP data related to vehicle maintenance is sent to FleetFocus M5 daily.
- Once Cardholders review and reconcile transactions they can be approved. After approval, transactions
  are sent to AP and paid electronically.



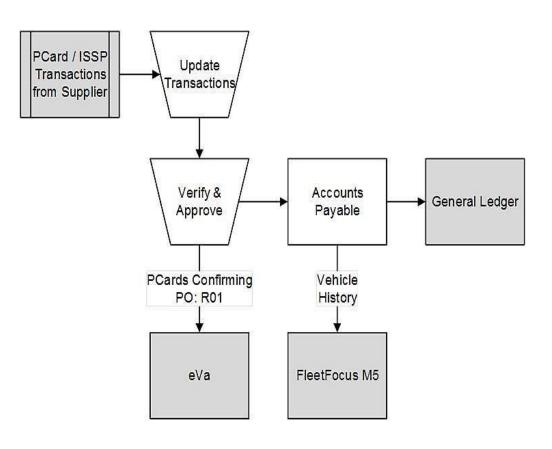
PCards and ISSP integrate with the Accounts Payable functional area and interface with several external systems:

- PCard and ISSP Suppliers
- FleetFocus M5
- eVA (PCard only)

Accounts Payable integrates with the General Ledger module by generating a journal entry which records the related accounting distribution for PCard and ISSP transactions.

If a transaction contains a distribution related to the repair or maintenance of vehicles or equipment, the data is transmitted to FleetFocus M5.

These integrations and interfaces are detailed on the next few slides.



Click on image to enlarge



# **PCard and ISSP Integration and Interfaces**

### **PCard and ISSP Transactions from Supplier:**

#### **PCard**

- Each day the PCard Supplier (bank) sends a file to Cardinal that loads transactions for all Card Holders.
- Monthly Accounts Payable vouchers are generated for PCard transactions and a payment is sent to the PCard supplier.

#### **ISSP**

- The ISSP Supplier sends transaction information to Cardinal daily in a secure file, by ISSP stock location. Cardinal sends approved /vouchered stock transactions back to the ISSP Supplier daily.
- Each day Accounts Payable vouchers are generated for ISSP transactions and a payment is sent to the ISSP supplier.

**PCard eVA Interface:** In compliance with procurement policy, PCard transactions that are not done over-the-counter (OTC) are transmitted to eVA as a confirming purchase order. A confirming PO is a PO issued after the fact by a procuring agency to a supplier for goods or services ordered orally or by some other means.

**FleetFocus M5 interface:** Cardinal interfaces with FleetFocus M5, sending PCard and ISSP data related to vehicle maintenance and repairs daily. ISSP data sent to FleetFocus M5 may include **Work Order Number**, **Equipment ID**, etc.



# **PCard and ISSP Process**

Since PCard and ISSP Suppliers transmit transactions to Cardinal daily, it is not necessary to enter transactions from receipt information or manually maintain an external log. Card transactions may be updated, verified, and approved daily.

### PCard Only:

- Each PCard Holder is issued a card with a unique number.
- PCard holders purchase items from a merchant. A swipe or transmittal of the card data allows the merchant to capture purchase details and subsequently receive payment from the Card Supplier (bank).
- At month end, the Accounts Payable Processor runs PCard queries for PCard transactions to ensure all transactions have been approved. PCard transactions with the status of **Approved** and **Budget** Checked are processed to a voucher and a payment is sent to the Card Supplier.



# **PCard and ISSP Process (continued)**

### **ISSP Only:**

- Each ISSP stock location is assigned a unique card number to identify its transactions. ISSP users simply charge at the Supplier's counter (shop). A voucher is generated daily and the ISSP supplier receives payment.
- ISSP transactions are specific to purchases related to vehicles, equipment, and maintenance stock. The ISSP supplier supplies vehicle repair parts and shop items for Cardinal end users. Every location has its own unique card number.



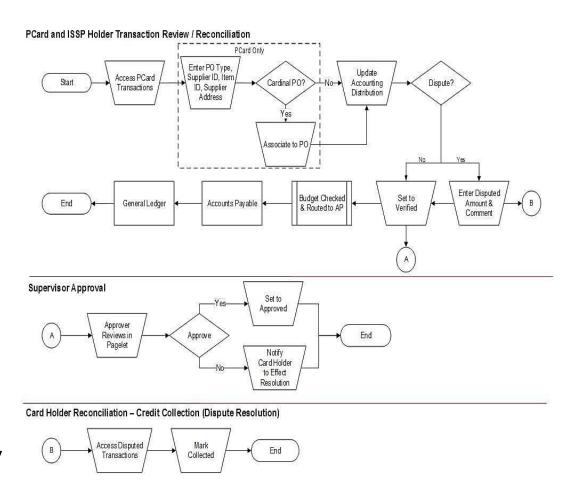
# **PCard and ISSP Process (continued)**

The PCard and ISSP card process involves locating the transaction, reviewing, and updating the transaction.

### This may include:

- For PCards transactions, Enter eVA PO Type (R01, X02, OTC, etc.)
- Add/Update accounting distribution(s)
- Create and track disputes
- Track credit resolution
- Verify transactions
- Approve transactions

Once a transaction has been set to **Verified** it is ready for approval by the supervisor.



Click on image to enlarge



Now is your opportunity to check your understanding of the course material.

Read the question on the next slide(s), select answer(s) and click **Submit** to see if you chose the correct response.



PCard and ISSP transactions are loaded into Cardinal at what interval?

- Monthly
- Weekly
- BiMonthly
- Daily



1

### **Understanding PCards and ISSP**

#### In this lesson, you learned:

- PCards and ISSP cards simplify purchases and the related payment process.
- PCard and ISSP transactions are processed using the Procurement Card menu in the Purchasing module.
- PCard and ISSP transactions are loaded into Cardinal daily by the PCard and ISSP Suppliers.
- Cardinal users verify and approve PCard and ISSP transactions.
- PCard and ISSP transactions involving vehicle repairs and maintenance are sent by Cardinal to FleetFocus M5.



2

### Reviewing and Reconciling Transactions

This lesson covers the following topics:

- Accessing and Using the Procurement Card Transactions Page for PCard and ISSP transactions
- Creating and Reviewing Disputes
- Submitting Transactions for Approval
- Transaction Reconciliation



### **Accessing the Transactions**

#### **Locate a Transaction**

Use the Reconcile Statement Search page to locate both PCard and ISSP transactions.

Navigate to this page using the following path:

Main Menu > Purchasing > Procurement Cards > Reconcile > Reconcile Statement

#### **PCard:**

To locate a PCard transaction, enter the **Employee ID** and select the **Card Issuer** from the drop-down. Click **Search**.

#### **PCard**

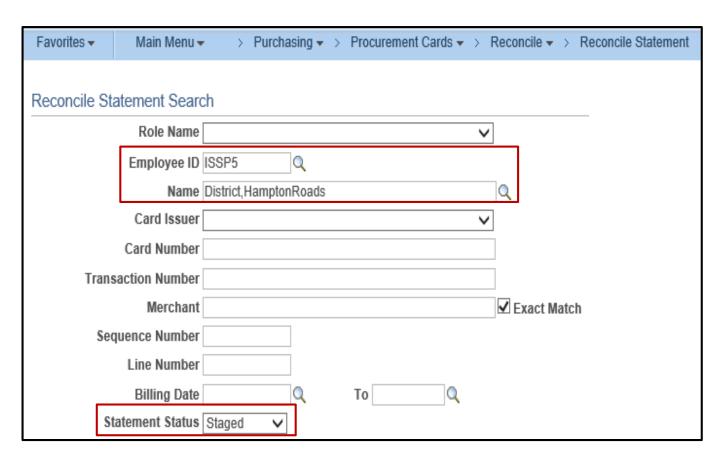




### **Accessing the Transactions**

#### ISSP:

To locate an ISSP transaction, enter the **Employee ID** which is the **ISSP** number followed by the District's number. For **Name** enter the **District** followed by the District's name. Select a **Statement Status** and click **Search**.





# **Reconcile Statement - Procurement Card Transactions**

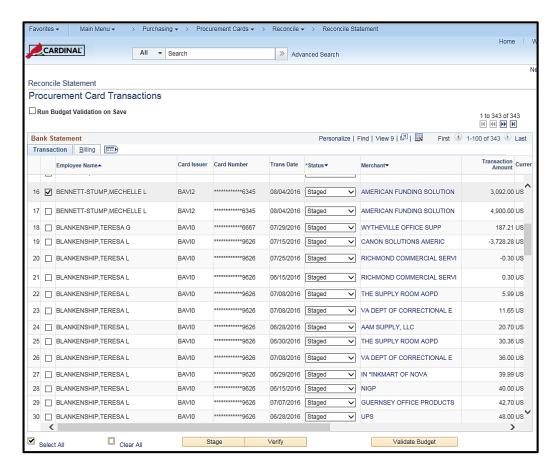
The Reconcile Statement – Procurement Card Transactions page displays transactions loaded daily, along with merchant name, transaction amount, and date.

This page is used to review, verify, manage, and approve PCard and ISSP transactions.

Transactions identify the **Card Number** (last four characters only), **Trans Date**, **Merchant**, **Status**, **Transaction Amount**, and **Currency**, and also have icons which can direct the user to **Line Details**, **Comments**, **Distributions** and more.

Verify the charge records against the information on the **Procurement Card Transactions** page and make sure they agree.

This screenshot is an example of a Supervisor's view of multiple cardholders' transactions.



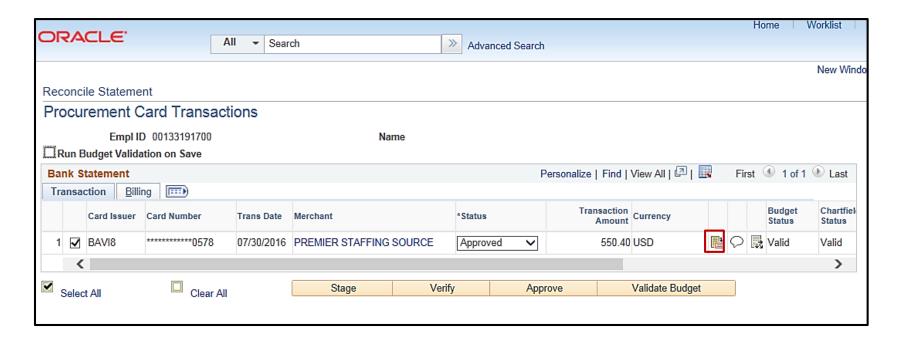
Click on image to enlarge



# Reconcile Statement - Procurement Card Transactions (continued)

#### PCard Transactions – Card Holder View

This screenshot is an example of a Cardholder's view of their own transactions.



Click the Line Details icon to open the Reconcile Statement – Transaction Details pop-up window.



### **Reconcile Statement - Line Details**

Additional transaction details provided by the merchant can be seen on the **Trans Details** pop-up window. The posted date is displayed on the header.

Additional information may be supplied with a transaction, such as item description, merchant category, tracking number, etc. Data is displayed on the available tabs and is display only.

Click the **Return** button to return to the **Reconcile Statement – Procurement Card Transactions** page.

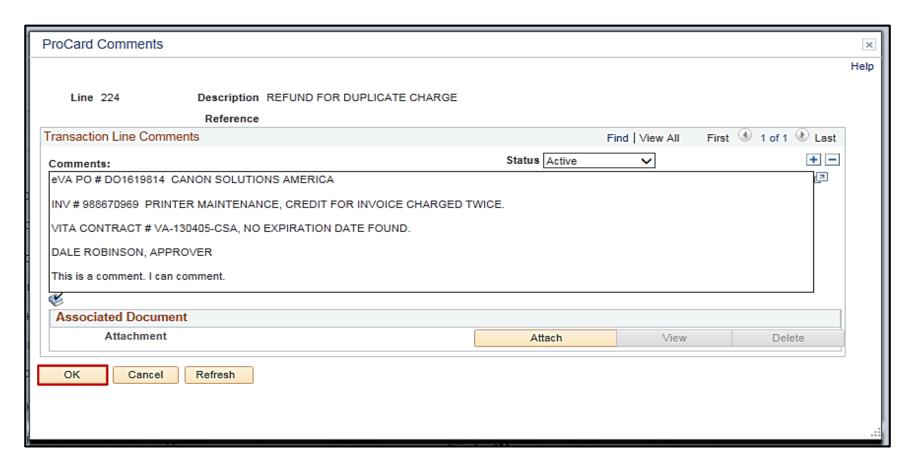




# **Reconcile Statement - Line Comments**

From the **Reconcile Statement** – **Procurement Card Transactions** page click on the **Comments** icon to enter or view comments for a transaction.

Click the **OK** button to return to the **Reconcile Statement - Procurement Card Transactions** page.

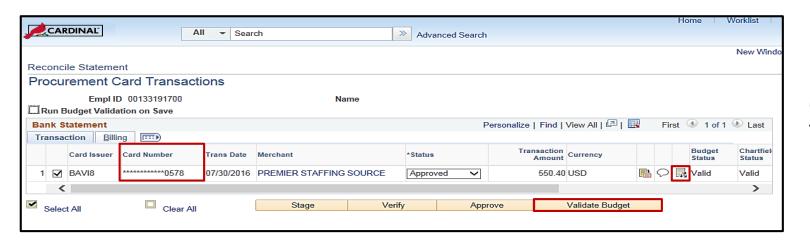




### **Reconcile Statement - Accounting Distribution**

### **Assign Chart of Account Values to the Transaction**

- PCard Holders must update the accounting distribution for all transactions.
- ISSP users must update the accounting distribution for transactions where the card number ends in V.
   For all other ISSP transactions the distribution is prefilled and may not need modification.
- Select a transaction line and click on the **Distribution** icon at the end of the transaction line.
- Be sure to scroll right/left to see all fields and icons.



Click on image to enlarge

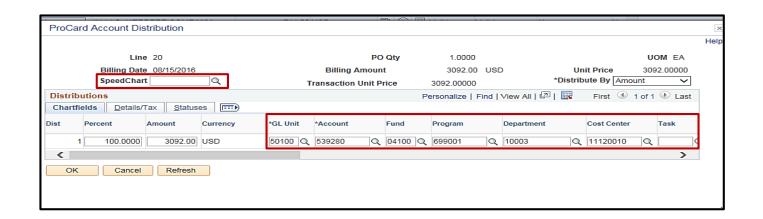
For more detailed information about accounting distribution, see the job aid entitled **501 PR349: PCard & ISSP Reconciliation and Approvals** located on the Cardinal website in **Job Aids** under **Training**.



## **Reconcile Statement - Accounting Distribution (continued)**

### **Assign Chart of Account Values to the Transaction**

- Enter the ChartField values. The transaction may be added/split between multiple accounting distribution lines, if necessary.
- One SpeedChart can be used per transaction. To use multiple SpeedCharts the transaction must be split.
- Check for errors and correct.
- Click OK.
- On the Reconcile Statement Procurement Card Transactions page is the Validate Budget button. The Validate Budget process verifies that the ChartFields and combination edits are valid, and validates existing budget rows for the ChartField combinations. Validate Budget is run as a batch process hourly from 7:00AM to 4:00PM. You may also run the process manually by clicking Validate Budget.





# **Reconcile Statement – Purchase Details**

### **PCard Only:**

**Determine the eVA PO Type** 

At the bottom of the **Reconcile Statement – Procurement Card Transactions** page one <u>must</u> click on the **Purchase Details** hyperlink.

When accessing the **Purchase Details** page the **eVA PO Type** is automatically updated to **OTC**. If this page is not accessed the **eVA PO Type** remains blank. To ensure the field is not left blank and to update the **eVA PO Type** from the updated value of **OTC** to a correct value for this purchase, must be accessed the **Purchase Order** pop-up window.

| E01        | Emracy Bill Vendor           |
|------------|------------------------------|
|            | Existing PO                  |
| EVP        | eVA Purchase Order           |
| GOP        | Grant Opportunity            |
| INV        | PCard Payment of Invoice     |
| ISP        | Integrated Supply Serv Prog  |
| OTC        | Over The Counter eVA Exempt  |
| P01        | Proprietary Bill Vendor      |
| R01        | Routine Bill Vendor          |
| S01        | Sole Src Bill Vendor         |
| VE1        | Emrgcy VITA Bill Vendor      |
| VP1        | Proprietary VITA Bill Vendor |
| VR1        | Routine VITA Bill Vendor     |
| VS1        | Sole Src VITA Bill Vendor    |
| <u>X02</u> | Excluded Per APSPM           |



### **Reconcile Statement – Purchase Details**

Set the criteria used to determine which PCard transactions are sent to eVA on this page. Select the proper value for the eVA PO Type field.

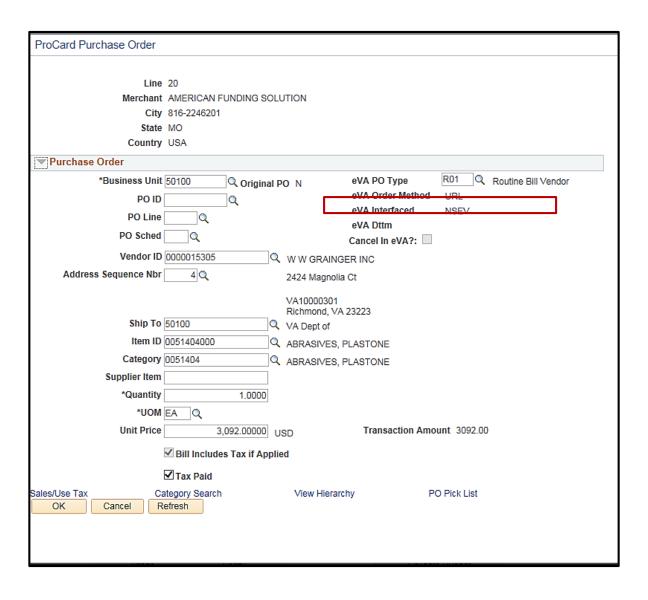
- Transactions requiring a confirming order are set to RO1 and Cardinal will transmit to eVA.
- Transactions that do not transmit to eVA include:
  - Transactions related to an existing Cardinal PO or eVA PO
  - Transactions related to payment of an invoice
  - OTC transactions

The Agency Procurement and Surplus Property Manual (APSPM) documents the requirements for determining the **eVA PO Type** to use for PCard transactions such as R01, X02, or OTC. See the APSPM for additional details and requirements.

| E01               | Emracy Bill Vendor           |
|-------------------|------------------------------|
| The second second | Existing PO                  |
| EVP               | eVA Purchase Order           |
| GOP               | Grant Opportunity            |
| INV               | PCard Payment of Invoice     |
| ISP               | Integrated Supply Serv Prog  |
| OTC               | Over The Counter eVA Exempt  |
| P01               | Proprietary Bill Vendor      |
| R01               | Routine Bill Vendor          |
| S01               | Sole Src Bill Vendor         |
| VE1               | Emrgcy VITA Bill Vendor      |
| VP1               | Proprietary VITA Bill Vendor |
| VR1               | Routine VITA Bill Vendor     |
| VS1               | Sole Src VITA Bill Vendor    |
| <u>X02</u>        | Excluded Per APSPM           |



# Reconcile Statement - Purchase Details (continued)

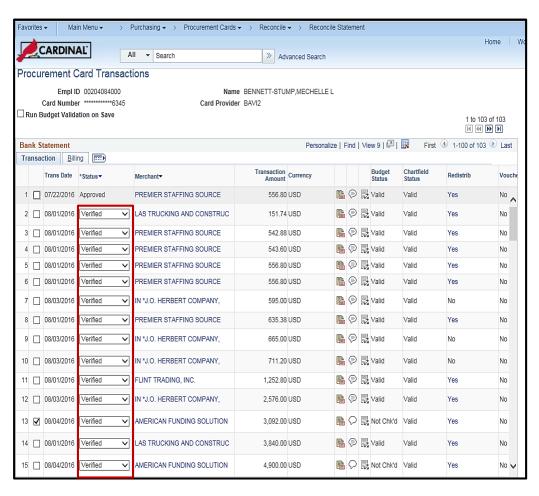




### **Reconcile Statement – Status Update**

#### Set the Transaction Status to Verified

- Once the transaction has been reconciled, set the transaction Status from Staged to Verified.
- Click Save.
- A supervisor can then set the transaction Status from Verified to Approved.



Click on image to enlarge



# Simulation: Reconciling a PCard Transaction

You will now view a simulation that demonstrates how to Reconcile a PCard Transaction.

Click on the icon below to start the simulation.



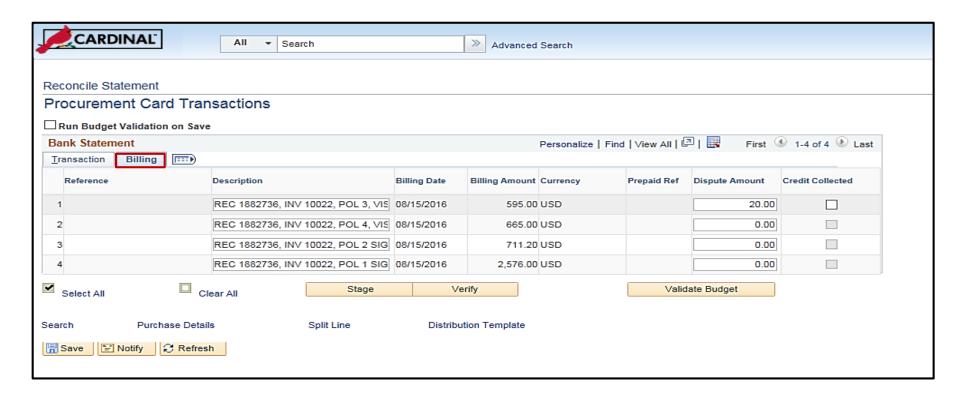


## **Reconcile Statement - Creating and Reviewing Disputes**

To dispute a transaction go to the **Billing** tab of the **Reconcile Statement – Procurement Card Transactions** page.

Navigate to this page using the following path:

Main Menu > Purchasing > Procurement Cards > Reconcile > Reconcile Statement





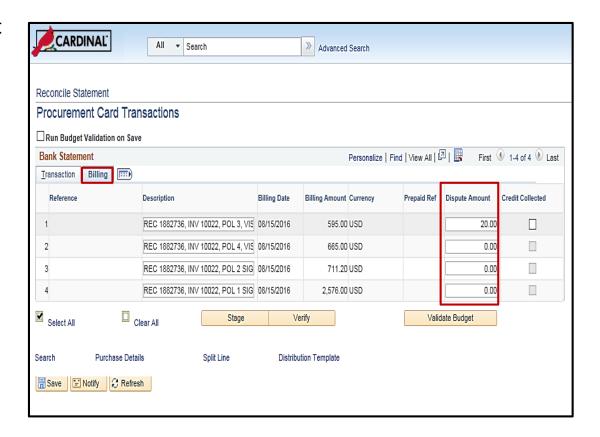
# Reconcile Statement - Creating and Reviewing Disputes (continued)

If there is a dispute the PCard or ISSP Supplier must be contacted.

In most cases where transactions are disputed, the vouchers are still paid in full. The merchant, or Supplier, will credit the transaction later.

### Steps to create a dispute:

- Locate the transaction.
- On the Reconcile Statement Procurement Card Transactions page click the Comments icon and enter a detailed explanation about the dispute.
- Click on the **Billing** tab and enter the disputed amount in the **Dispute Amount** field.
- Click on the **Transaction** tab and set the transaction **Status** to **Verified**.
- Click Save.





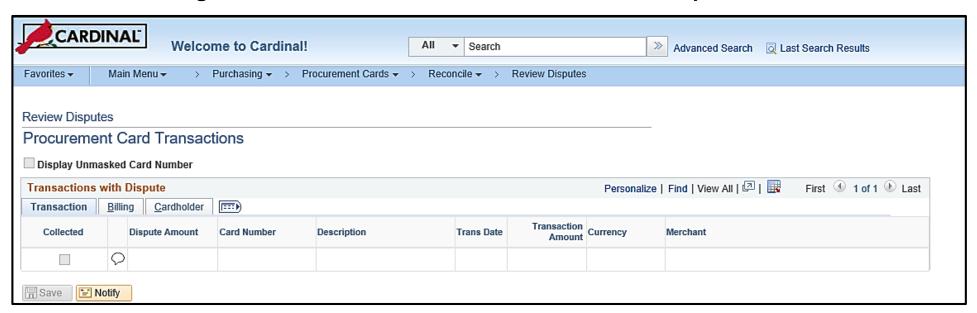
# Reconcile Statement - Creating and Reviewing Disputes (continued)

### **Reviewing Disputed Transactions**

On the **Review Disputes** page, review the dispute explanation by clicking on the **Comments** icon which is available on all the tabs. Once the dispute is resolved and the credit is collected, the transaction is set to **Collected** on the **Review Disputes** page, **Transaction** tab.

Navigate to this page using the following path:

### Main Menu > Purchasing > Procurement Cards > Reconcile > Review Disputes

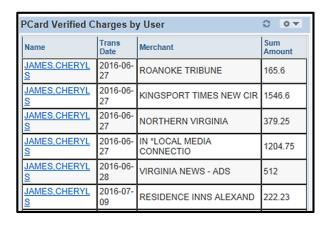


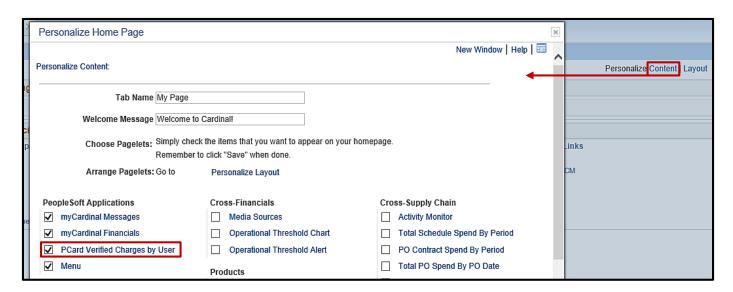


# **Submitting PCard Transactions for Approval**

### **Pagelets**

- The left-hand menu on your Home page is called the menu pagelet. This menu is displayed on the Home page.
- Users may set up a menu pagelet on their Home page for easy access to relevant procurement pages.
  Simply select the Personalize Content link on the Home page and select the desired pagelet. In the
  example below, the pagelet on the Approver's Home page will display the verified charges awaiting
  approval once a transaction has been set to Verified.







# **Submitting Transactions for Approval**

### **Pagelet for Approval**

- Supervisors are notified in the pagelet of PCard and ISSP transactions that have been set to Verified and require their approval.
- Supervisors should approve transactions daily.
- The transaction links will open the Reconcile Statement page where the Supervisor may review, update, and/or approve the transactions.

| PCard Verified Charges by User ○ • ▼ |                |                              |               |  |  |  |  |
|--------------------------------------|----------------|------------------------------|---------------|--|--|--|--|
| Name                                 | Trans<br>Date  | Merchant                     | Sum<br>Amount |  |  |  |  |
| JAMES,CHERYL<br>S                    | 2016-06-<br>27 | ROANOKE TRIBUNE              | 165.6         |  |  |  |  |
| JAMES,CHERYL<br>S                    | 2016-06-<br>27 | KINGSPORT TIMES NEW CIR      | 1546.6        |  |  |  |  |
| JAMES,CHERYL<br>S                    | 2016-06-<br>27 | NORTHERN VIRGINIA            | 379.25        |  |  |  |  |
| JAMES, CHERYLS                       | 2016-06-<br>27 | IN *LOCAL MEDIA<br>CONNECTIO | 1204.75       |  |  |  |  |
| JAMES,CHERYL<br>S                    | 2016-06-<br>28 | VIRGINIA NEWS - ADS          | 512           |  |  |  |  |
| JAMES,CHERYL<br>S                    | 2016-07-<br>09 | RESIDENCE INNS ALEXAND       | 222.23        |  |  |  |  |

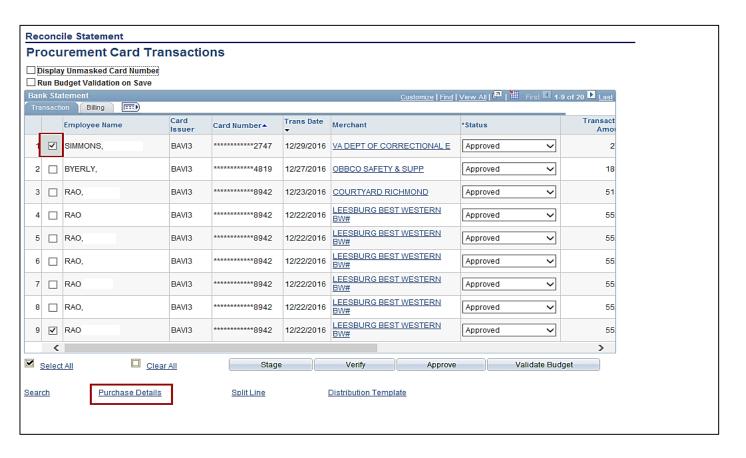
For more detailed information about approving PCard and ISSP transactions, see the job aid entitled **501 PR349: PCard & ISSP Reconciliation and Approvals** located on the Cardinal website in **Job Aids** under **Training**.



## **Cancelling a PCard Transaction in eVA**

#### **PCard Transaction - Purchase Details**

- Select (check) the transaction to be cancelled in eVA.
- Click on the Purchase Details hyperlink.

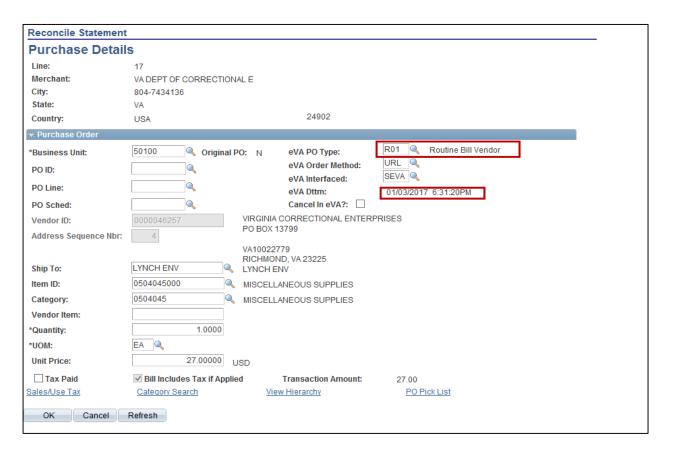




## Cancelling a PCard Transaction in eVA

#### **PCard Transaction - Purchase Details**

- R01 type transactions are the only transactions that will transmit to eVA.
- Note: the eVA Dttm: field is populated.

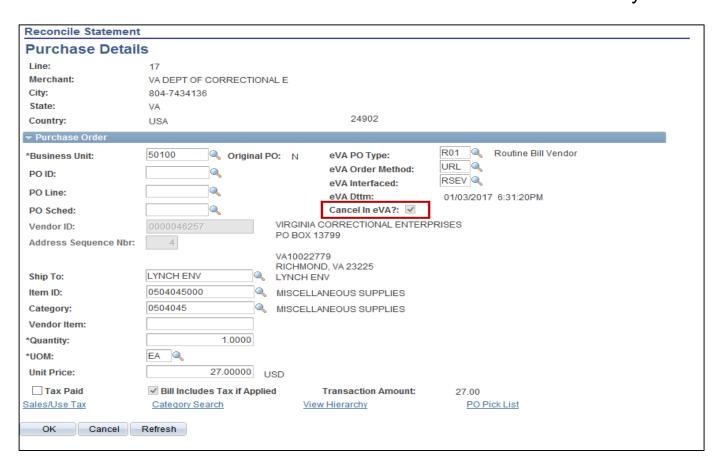




## Cancelling a PCard Transaction in eVA (continued)

#### **PCard Transaction - Purchase Details**

- Check the Cancel in eVA checkbox. Note: the checkbox is now grayed out and cannot be reversed.
- The transaction will be transmitted to eVA and will be cancelled automatically.





### **PCard:**

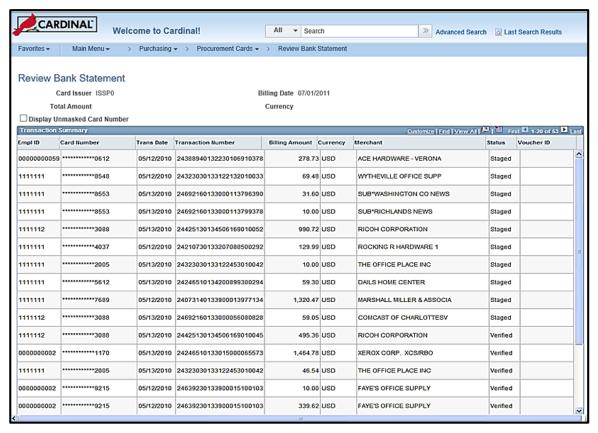
At the end of each PCard monthly billing cycle, the Accounts Payable PCard Processor verifies that all transactions for that statement billing date have been approved and have a valid budget status. If there are transactions that have not been approved, the Approver is notified.

Navigate to this page using the following path:

# Main Menu > Purchasing > Procurement Cards > Review Bank Statement

#### **ISSP Card:**

ISSP transactions are reconciled (verified and approved) and paid daily.



Click on image to enlarge



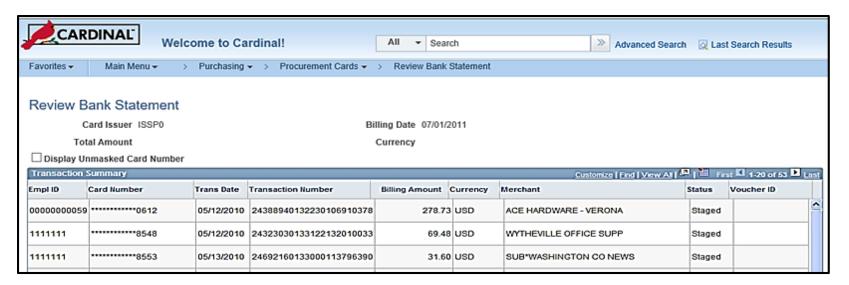
Transactions that have not been closed (i.e. vouchered) can always be reviewed.

Navigate to this page using the following path:

## Main Menu > Purchasing > Procurement Cards > Review Bank Statement

Available status options include **Initial**, **Staged**, **Verified**, **Approved**, **Not Closed**, and **Closed**. **Closed** transactions will show the voucher number.

For more detailed information about approvals, see the job aid entitled **501 PR349: PCard & ISSP Reconciliation and Approvals** located on the Cardinal website in **Job Aids** under **Training**.



Click on image to enlarge.



Now is your opportunity to check your understanding of the course material.

Read the question on the next slide(s), select answer(s) and click **Submit** to see if you chose the correct response.



Supervisors will be notified of transactions that have been set to Verified and need approval in a pagelet on what page?

- Home page
- Review Disputes page
- Procurement Card Transactions page
- Search page

Users can set up pagelets on the **Home** page.

- True
- False

Cardholders can dispute a transaction on what page?

- Assign Proxies page
- Review Disputes page
- Disputes page
- Procurement Card Transactions page



2

## Reviewing and Reconciling Transactions

### In this lesson, you learned:

- You can review, dispute, and verify procurement card transactions from the Procurement Card Transactions page.
- You can view full details of a transaction by clicking on the Line Details icon.
- Once you verify a transaction, it routes to your supervisor for approval.
- Supervisors should check for verified transactions daily. Supervisors should set up a pagelet on their Home page to display transactions that have been set to Verified and require approval.
- PCard transactions are paid monthly.
- ISSP card transactions are paid daily.



PR349

## Managing PCards and ISSP Transactions

In this course, you learned:

- Process Procurement Cards (PCard) transactions
- Process Integrated Supply Services Program (ISSP) transactions
- Review and reconcile PCard and ISSP transactions

# Course Evaluation

Congratulations! You successfully completed the **501 PR349**: **Managing PCards and ISSP Transactions** course.

Click here to access the evaluation survey for this course.

Once you have completed and submitted the survey, close the survey window. To close the web based training course, click the [X] button in the upper right corner.





- Key Terms
- Diagrams and Screenshots
- Flowchart Key

# Key Terms

**ISSP Supplier:** The supplier that issues the stock item to the agency and receives subsequent payment for the item.

**Over The Counter (OTC):** Purchases made at a shop window in person are considered to be an over the counter purchase.

**PCard Feature:** Functionality within the Purchasing module that is used to capture and manage credit card activity and records.

**PCard Issuer:** The credit card type that is printed on the PCard, i.e., MasterCard, VISA, Discover, etc.

**PCard Merchant:** The seller of the product(s) who accepts the PCard as a form of payment.

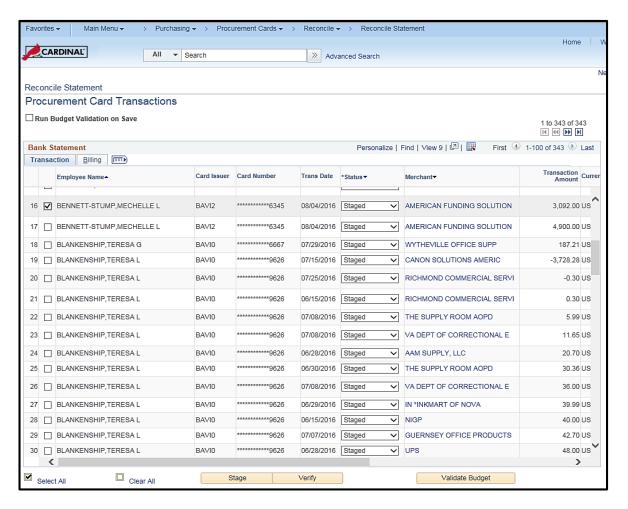
**PCard Supplier:** The bank that issues the credit card to the agency and receives payment.

**Purchase Order:** A commitment from an agency to a supplier for the purchase of goods or services.

**Reconciliation:** The process to accept, approve, or dispute PCard charges, define related details, and distribute the charges to the appropriate accounts.



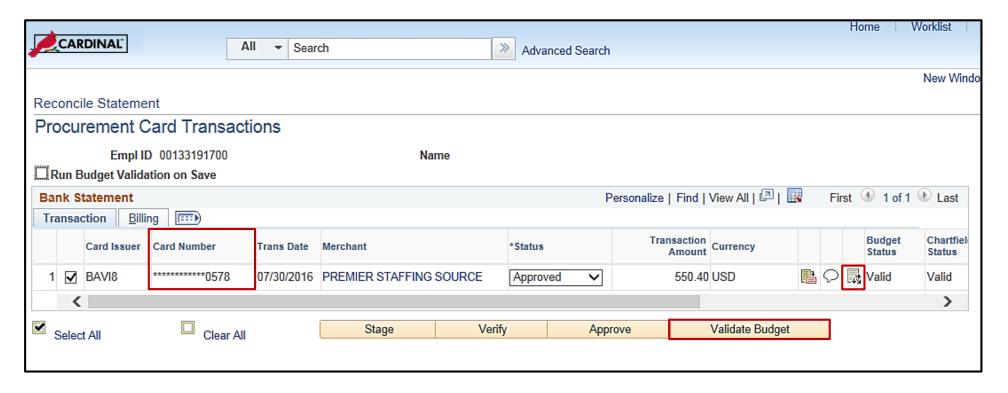
## **Procurement Card Transactions Page**



Click on image to return



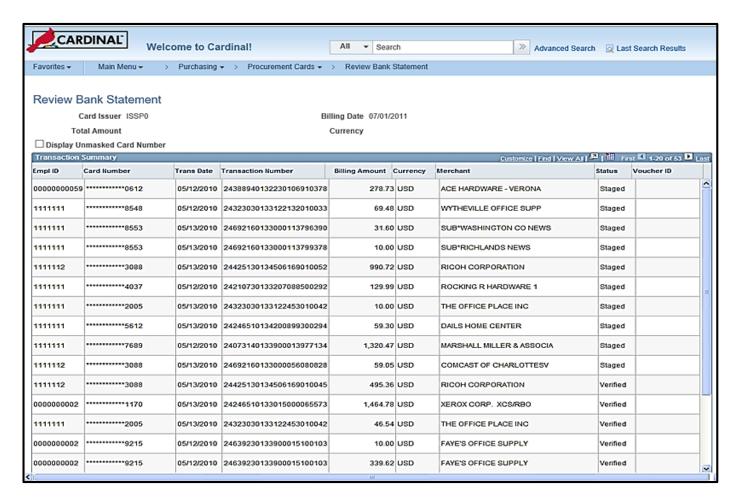
# **Procurement Card Transactions Page**



Click on image to return



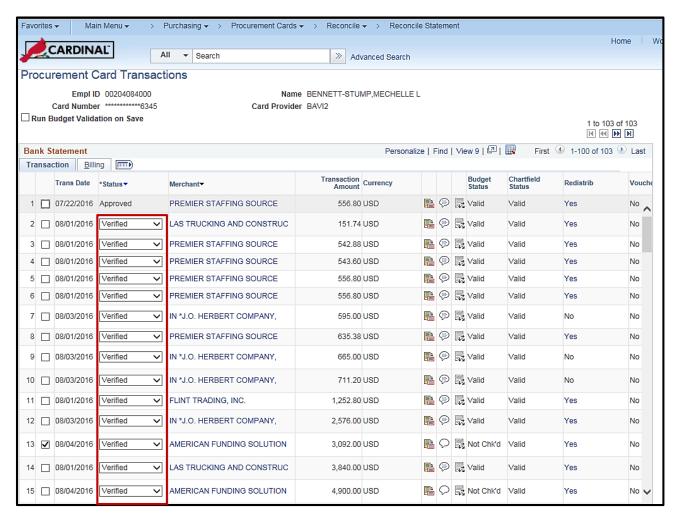
## **Review Bank Statement Page**



Click on image to return

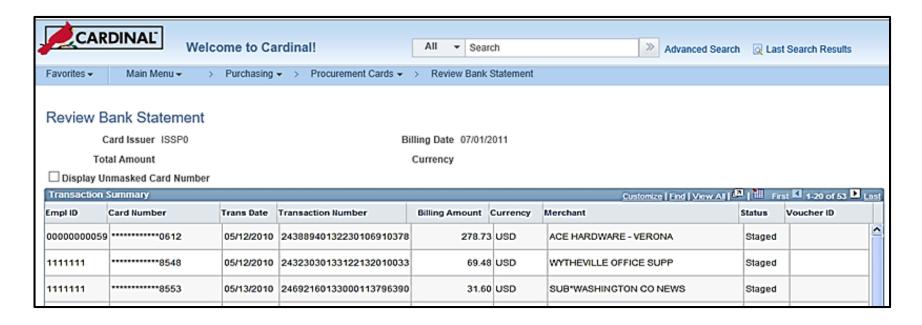


## **Reconcile Statement – Status Update**



Click on image to return

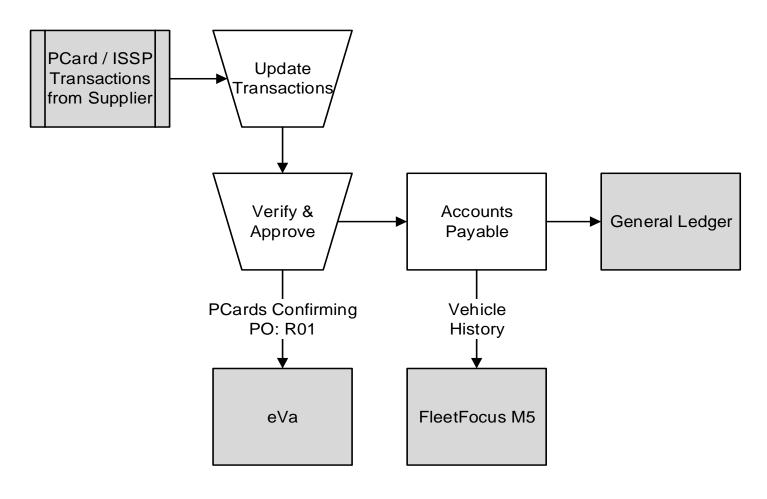




Click on image to return



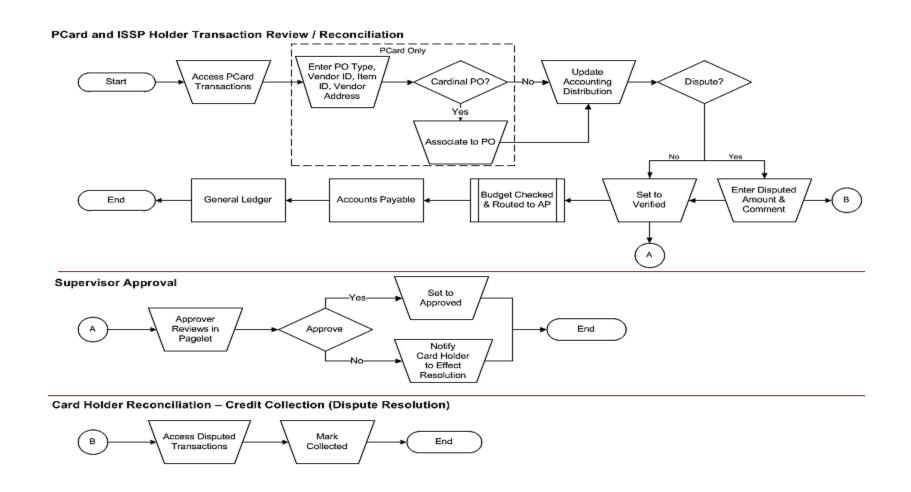
# **Integration and Interfaces**



Click on image to return



## **PCard Process (continued)**



Click on image to return



Indicates point at which the process begins. Depicts a process step or interface. Start Step Does not represent any activity. Description Specifies a batch process. Indicates point at which the process ends. End Does not represent any activity. Batch Process Depicts a process step that is preformed manually. Depicts a document of any kind, either electronic Manual or hard copy. Document Operation Defines the possible outcomes of a decision or Indicates an on-page or intra process connector. Decision analysis that took place in a step immediately Used to avoid complex overlapping connector preceding. lines or to continue a process on a subsequent Outcome page. Represents an entity (person, organization, etc.). Connects steps between business processes. Step/ Entity Name Process